

## 9.1 Self-Diagnostic Codes

### 9.1.1 Paper Jams

LCD Display	Error Code	Possible Cause	Recovery
JAM1	J01	Gate Sensor did not sense paper.	Remove the jammed paper and then reinstall the paper.
JAM2	J01	Paper ejection sensor did not sense paper.	Remove the jammed paper and then close the OPC Drum Side Cover.
JAM3/TOP COVER	-	Paper over paper ejection sensor too long or top cover is closed.	Open the OPC Drum Side Cover and remove the jammed paper. Then, close the OPC Drum Side Cover or open the top cover.

### 9.1.2 User Errors

LCD Display	Error Code	Possible Cause	Recovery
PAPER EMPTY	U11	Paper is empty.	Load Paper in paper tray.
LOAD LGL	U14	Printer requires Legal Paper.	Load Legal paper and then set to Legal size in PAPER SIZE Menu or force printing by the ON LINE key. After that, printing starts.
LOAD LTR	U15	Printer requires Letter paper.	Load Letter paper and then set to Letter size in PAPER SIZE Menu or force printing by the ON LINE key. After that, printing starts.
LOAD EXEC	U16	Printer requires Executive paper.	Load Executive paper and then set to Executive size in PAPER SIZE Menu or force printing by the ON LINE key. After that, printing starts.
LOAD A4	U17	Printer requires A4 paper.	Load A4 paper and set to A4 size in PAPER SIZE Menu or force printing by the ON LINE key. After that, printing starts.
CHNG TONER	U20	A small amount of toner remains in the Toner cartridge. (Printing is possible.)	Change toner cartridge.